



REQUEST FOR SMS BANKING SERVICE AMENDMENT/CANCELLATION

Date: \_\_\_\_\_

The Manager  
The Mauritius Commercial Bank (Seychelles) Ltd.

APPLICANT'S DETAILS (PLEASE USE BLOCK LETTERS)

SURNAME: \_\_\_\_\_

NAME(S): \_\_\_\_\_

NIN/VALID PASSPORT NO: \_\_\_\_\_

E-MAIL ADDRESS: \_\_\_\_\_  
(maximum 35 characters)

I hereby request the Bank to amend my SMS Banking Service as per instructions below:

NEW INFORMATION	
<input type="checkbox"/> Change mobile phone number Old number <input type="text"/>	New number <input type="text"/>
<input type="checkbox"/> Mobile Network Operator From <input type="checkbox"/> Airtel <input type="checkbox"/> Cable & Wireless	To <input type="checkbox"/> Airtel <input type="checkbox"/> Cable & Wireless
<input type="checkbox"/> Change Account Number to be debited From <input type="text"/>	To <input type="text"/>
<input type="checkbox"/> Addition of account number <input type="text"/>	<input type="text"/>
Cancel the service Reasons: _____ _____	

**SMS Alerts**

**Account-based Alerts (Kindly list down the account number next to the alert you wish to receive)**

Alerts	Account Number	Account Number	Account Number	Account Number	Account Number
Credit Transaction					
Failed Standing Instruction					
Failed Direct Debit					
Returned Cheque					
Overdraft Expiry Date					

**Customer-based Alerts**

Expiring Term Deposit/s

Failed Loan Installment

I hereby confirm that the above information is true, accurate and complete and acknowledge that I shall be solely responsible for all transactions performed through my registered mobile phone number.

(S) \_\_\_\_\_

**FOR BANK USE ONLY**

Date: \_\_\_\_\_ Customer Number: \_\_\_\_\_

Time received: \_\_\_\_\_

Phone Number Confirmation (Call customer's mobile phone): \_\_\_\_\_

Signature confirmed by: \_\_\_\_\_ (S) \_\_\_\_\_

Checked by: Name: \_\_\_\_\_

(S) \_\_\_\_\_ BU: \_\_\_\_\_

**CARDS AND REMOTE CHANNEL BU**

Processed by: Name: \_\_\_\_\_ (S) \_\_\_\_\_

Verified by: Name: \_\_\_\_\_ (S) \_\_\_\_\_